

Project Name:	Tax Collection System Replacement
	http://www.miamidade.gov/itgovernance/library/business_cases_2005/Business_Case_Finance3_Tax_Coll_Sys.pdf
Department Name:	Tax Collector
Project Amount:	\$2,000,000

EVALUATION CRITERIA	RATING (Use drop down boxes)	Comments/Instructions
A. BUSINESS IMPACT		
1. How closely are the project's objectives aligned with County's strategic plan?	4	5= Strong Alignment, 1=No Alignment
2. Is the project an enterprise solution that will be used by more than one agency?	YES	Yes or No
3. To what extent will the project improve internal workflow and productivity and enhance customer service? See tab below for examples on how to rate.	2	5=Major Impact, 1=Minimal Impact
4. How well have projected benefits been identified and quantified? See tab below for examples on how to rate.	3	5=Benefits clearly identified/quantified, 1=Benefits not identified
B. ARCHITECTURAL FIT		
5. To what extent will the project serve to improve the County's underlying technical infrastructure?	5	5=Major Infrastructure Improvement, 1=No Improvement
C. OTHER		
6. Is the project a mandate (i.e., required by legislation or regulation)?	NO	Yes or No
7. Is this project the agency's first or only priority?	NO	Yes or No
8. Is the proposed project the subsequent phase of a project that is currently in progress or has recently been completed?	NO	Yes or No
9. Does the project introduce a new technology that will or can be evaluated for potential use elsewhere in Miami-Dade County (a pilot or "frontier" project)? See tab below for examples on how to rate.	NO	Yes or No

Additional Comments (Optional):
<p>There is NO justification or details on where the Project Amount came from. The claim of "less expensive to maintain, addresses unmet needs and is customer friendly" is not substantiated in any way; although this seems to be a significant part of the justification for the \$2 million project. When does manufacturer support end? Is that absolute or negotiable? The proposed system is claimed to be "more efficient, fully integrated, etc" with the current Property Appraiser's system, yet no details are given. Does this mean that the new system will be a 'sole source' type of procurement? Finally the claim that "mainframe cost for the new system" will be considerable less is not substantiated in any way. In summary, \$2 million is a lot to commit based on a bunch of 'opinions' and sales pitch type of platitudes</p>